

REQUEST FOR EXPRESSIONS OF INTEREST

Georgia

East-West Highway Corridor Improvement Project (EWHCIP)

Loan No. IBRD 8547-GE

Project No. P149952

Assignment Title: Road Users Satisfaction Survey (Baseline and Follow up)

Reference No: EWHCIP/CS/CQS-03

The Government of Georgia has received financing from the World Bank toward the cost of the **East-West Highway Corridor Improvement Project (EWHCIP)**, and intends to apply part of the proceeds to payments for goods, works, and related services and consulting services to be procured under this project, which will be jointly financed by the Government of Georgia.

The Roads Department of the Ministry of Regional Development and Infrastructure of Georgia now invites eligible consulting firms (“Consultants”) to indicate their interest in providing the following Services: **Road Users Satisfaction Survey (Baseline and Follow up)**.

The road users’ satisfaction surveys are designed to collect information from road users, including users who are likely to be low-income population or/and females. Road users’ satisfaction survey will be carried out on site in two stages: before and after the completion of works. They will capture public opinion on quality, safety and reliability of (i) highway road sections and (ii) services provided along the highway.

The survey is expected to be launched in August 2022 and includes two phases:

Phase I:

Activity 1: The satisfaction survey of users for following sections with open traffic:

- The section of E-60 Highway between Agara (Gomi) - Zemo Osiauri;
- The section of E-60 Highway between Zemo Osiauri -Surami Interchange;

Activity 2: The Benchmark survey of users for following section under the current construction:

- The Section of E-60 Highway between Surami Interchange - Khevi (this section will be also assessed retroactively: how the road was before construction).

Phase II: Road users satisfaction survey of the conditions following opening of the highway section(s) in 2023: section from Surami interchange to Khevi (this section will be assessed after to finalization of construction and compared with Phase I, Activity 2 results).

This assignment is expected to be completed by November 2023.

The general goal of this survey is to understand how road users satisfied with quality of road and services provided along the sections of highway from Tbilisi - Senaki-Leselidze (Agara bypass-Gomi (Zemo- Osiauri) section, Zemo Osiauri-Chumateleti section and Chumateleti-Khevi section). The goal of the RUSS is to determine the perception of road users about the comfort/convenience, safety, reliability, access timing of the roads they use or live along and which are constructed and improved.

The Terms of Reference for these services is available on the following link:
<https://www.dropbox.com/sh/qxctvqngo7cq7q1/AADZbrxTHae8qdFFuYb7nGCPa?dl=0>

Required Qualification of the Consultant:

Interested Consultants should provide information demonstrating that they have the required qualifications and relevant experience to perform the Services. The Consultant shall have prior experience in conducting similar studies for infrastructure projects. In particular, the Consultant's prior experience shall cover survey design and implementation, including data entry, data verification, analysis and reporting. Familiarity with WB policies is an advantage. Expressions of interest should cover, but not limited to: (i) Experience relevant to the project activities, (ii) corporate profile, (iii) key staff resources and qualification.

Experience in the projects relevant to the assignment should be submitted in the form uploaded together with the Terms of Reference.

The shortlisting criteria are:

- General Experience;
- Experience in conducting similar studies for infrastructure projects within the last 5 years (assignments completed in and/or after 2017).

Note: The Road Department reserves its right to verify submitted references and use obtained information for evaluation purposes.

The attention of interested Consultants is drawn to paragraph 1.9 of the World Bank's Guidelines: Selection and Employment of Consultants [under IBRD Loans and IDA Credits & Grants] by World Bank Borrowers January 2011 – Revised July 2014 ("Consultant Guidelines"), setting forth the World Bank's policy on conflict of interest. Also, please refer to the following specific information on conflict of interest related to this assignment: The consultant shall not receive any remuneration in connection with the assignment except as provided in the contract. The consultant and its affiliates shall not engage in consulting or other activities that conflict with the interest of the client under the contract. The contract shall include provisions limiting future engagement of the consultant for other services resulting from or directly related to the consultant's services under the requirements of paragraphs 1.9 and 1.10 of the Guidelines.

Consultants may form an association (*Please take into account that form of association acceptable for the World Bank is either sub-consultancy or Joint-Venture and submission must clearly indicate the nature of the association*) to enhance their qualifications. In the case of a joint venture, all the partners in the joint venture shall be jointly and severally liable for the entire contract, if selected. The experience of sub-consultants will not be taken into account while evaluating the corporate experience of the company.

The consultants are strongly advised to limit their Expression of Interest to 30 pages. Company brochures may be included as an Annex, and will not be affected by the limit of 30 pages.

The Consultant will be selected under **Selection Based on Consultant's Qualification (CQS)** method set out in the [World Bank's Guidelines: Selection and Employment of Consultants \[under IBRD Loans and IDA Credits & Grants\] by World Bank Borrowers](#), January 2011, revised July 2014 ("Consultant Guidelines").

Interested consultants may obtain further information by email: info@georoad.ge

Expressions of Interest accompanied by relevant information mentioned above must be submitted either as a hard copy or electronically to the address below not later than **no later than August 12, 2022, 17:00 hours**.

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